

Product Safety Declaration

Product Safety at Atelier Soed Idee

At Atelier Soed Idee, the safety of our products and your trust in us are our top priorities. We comply with all relevant laws and regulations, including the GPSR - General Product Safety Regulation (EU) 2023/988. Our products are carefully selected and tested to ensure they are safe for normal use.

What We Do for Your Safety

1. **Safety Checks:** Our products are thoroughly inspected for quality and safety before being added to our collection. We work with manufacturers and suppliers who meet the highest safety standards.
 2. **Clear Information:** We ensure all our products come with clear usage instructions, warnings, and other essential information to help you use them safely.
 3. **Traceability:** We meticulously track the origins of our products. This allows us to quickly address any issues and minimize risks.
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Safety Instructions

Our products are designed for use in needlework and embroidery. Please take note of the following precautions:

- **Accessories:** Use pins, needles, and scissors carefully and store them safely, out of the reach of children.
 - **Needleinders:** These contain strong magnets; keep them away from pacemakers and small children.
 - **Filling Materials:** Be aware of potential allergic reactions when using walnut shells.
 - **Fabrics and Threads:** All fabrics and threads are safe for use, but wash fabrics before use to remove any residues.
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What to Do in Case of Problems?

If there is ever an issue with the safety of a product, please contact our customer service immediately at atelier@soedidee.nl. Please include:

1. The product and purchase date.
2. A description of the issue.
3. Photos or other relevant information, if available.

We will ensure a quick and appropriate solution, such as repair, replacement, or refund.

Want to Know More?

For more information about the GPSR - General Product Safety Regulation and how we ensure product safety, feel free to contact our customer service.

Atelier Soed Idee: For safe and worry-free embroidery experiences!